

## **Chapter 1: General Provisions**

### **Article 1 (General Provisions)**

These Terms and Conditions (hereinafter referred to as "these Terms") establish the terms of use for JAPAN BUS TICKETS (hereinafter referred to as "the Site"), which is operated by Inbound Platform Corp. (hereinafter referred to as "the Company"). Users must comply with these Terms and any related regulations, rules, or guidelines. By using the Site, users are deemed to have agreed to these Terms.

### **Article 2 (JAPAN BUS TICKETS)**

The services provided by the Company involve accepting reservations for shared buses operated by common carriers for passenger transportation (hereinafter referred to as 'Operators') through the Site's reservation system and arranging transportation services provided by such shared buses.

## **Chapter 2: Conditions of Use**

### **Article 3 (Reservations)**

1. The content and conditions displayed on the Site are based on travel terms and conditions established by travel agencies or Operators, as well as General Passenger Motor Carrier Transportation Terms and Conditions. The travel products and shared bus reservation services displayed on the Site may differ in conditions (such as availability or prices) from those offered by other travel agencies or websites. The Company does not guarantee that the conditions displayed on the Site are the most favorable for users.
2. The Company shall not be held liable for any damages incurred by users if the shared bus cannot be used due to user-related issues, such as incorrect entry of the email address registered in the reservation system, failure to receive reservation confirmation emails due to the user's email environment, or non-completion of payment under Article 5. If users do not receive a reservation confirmation email after completing their reservation, they must promptly contact the inquiry desk listed below.

### **Article 4 (Formation, Modification, and Cancellation of Travel Contracts)**

1. Travel contracts are formed based on the terms and conditions established by travel agencies and Operators. Once a travel contract is formed, the Company will notify the travel agency. Users must confirm the completion of their reservation on the "Reservation Confirmation Page(My Booking)" when using the Site.
2. Users may request changes or cancellations of all or part of their reservation through methods designated by the Company, in accordance with the travel contract. Fees for such

changes or cancellations, including handling charges, will follow the travel contract. Before requesting changes or cancellations, users must review the applicable terms and conditions.

#### **Article 5 (Payment)**

1. Users are required to pay travel fees under the travel contract. Payments can be made using credit cards designated by the Company. Only credit cards in the user's name (or in the name of the person who made the reservation) may be used. The use of third-party credit cards or the submission of false credit card information is strictly prohibited.
2. In cases where user misconduct results in damages, the Company reserves the right to seek compensation. If a credit card company refuses to process payment or if the Company cannot confirm payment completion, the Company may cancel the reservation and shall not be held liable for any resulting damages to the user. Any fees associated with changes or cancellations of reservations paid by credit card may be charged to the original payment method.

#### **Article 6 (Disclaimers, etc.)**

1. In addition to the preceding articles, the Company shall not be liable for damages incurred by users due to the inability to use the Site's reservation system or shared bus services caused by the following circumstances:
  - (1) Cancellation or modification of reservations due to natural disasters, wars, riots, strikes, widespread infectious diseases, governmental orders, or other force majeure beyond the Company's control.
  - (2) Overbooking or refusal of boarding caused by Operators.
  - (3) Damages arising from the suspension, modification, or cessation of services by Operators, including loss or damage to baggage.
  - (4) Theft or other acts by third parties.
  - (5) Users' failure to utilize the reserved shared bus due to delays or personal reasons.
  - (6) Mismatched information (such as name or gender) between the reservation and the passenger.
  - (7) Users' requests for reservation changes (the Company does not accept reservation modifications).
  - (8) Damages incurred after the completion of reservation procedures due to reasons beyond the Company's control.
  - (9) Damages, including cancellation fees, arising from duplicate or double bookings not attributable to the Company.

2. If a user causes damages to the Company through willful misconduct or negligence, the user shall bear liability for such damages.

**Contact Information**

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